



Enter to Win \$100 Credit on Your Electric Bill!



June 2021

Dear Pascoag Utility District Customer,

We are updating our contact information for 2021. This is important for two reasons. First, we will be updating our security features for when you call in to talk with a customer service representative about your account. The information you provide will allow us to validate your identity. If there is more than one person that needs access to your account, please make sure to provide their information or our staff will not be able to assist them. In addition, correct contact information allows us to provide you with the most current information in an emergency. Please assist us by providing the appropriate contact person and telephone number(s). Please mail (Pascoag Utility District PO BOX 107 Pascoag, RI 02859) or drop the form off to our office and you'll be entered into our raffle to win \$100 credit on your electric bill (one entry per customer). This information is not shared with any other agency.

Other ways to be updated in the event of outages, water main breaks or storms:

- "Like" us on Facebook at www.facebook.com/PascoagUtilityDistrict
- Follow us on Twitter @PascoagUtility
- Go to www.burrillville.org and sign up for the Code Red-phone notification system.

We'll always post the most up to date information we have available on these sites to help you plan your day.

Thank You,

Pascoag Utility District Staff

Please return by July 31, 2021 to be entered to win!

Name: _____ Electric Account No: _____

Service Address: _____ Bldg/Unit: _____

Mailing Address (if different from above): _____

Best Contact Phone Number: _____ Please circle: Home Business Cell

Email Address: _____

Additional Contact Name: _____ Phone Number: _____

*We use the home phone number and cell phone number we have on-file with our customer service software's CallCapture system to call you 48 hours prior to any potential disconnections for non-payment. Please provide your phone numbers in order to be eligible for this courtesy call, whereby you will be reminded to make payment to avoid disconnection.

